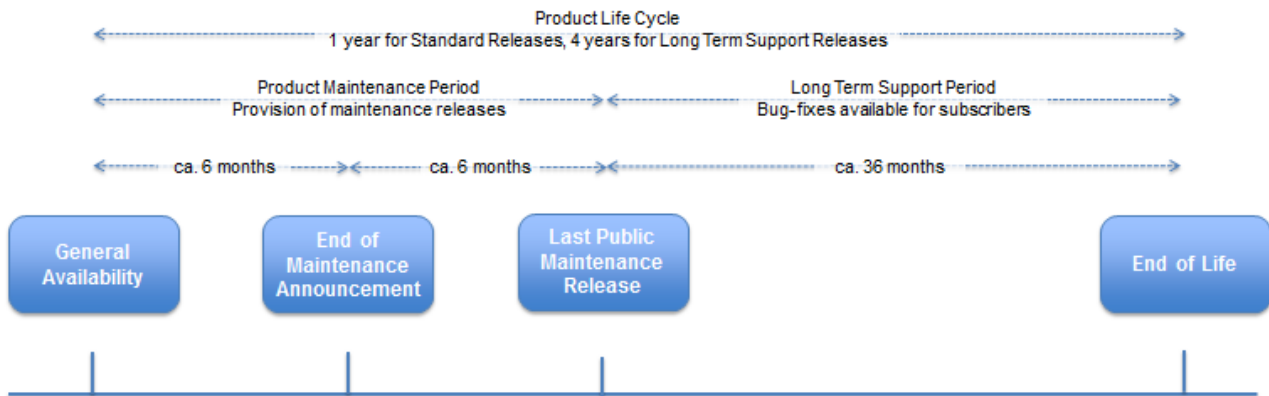


Release Policy - Product Life Cycle Management

Product Life Cycle



Key

- **Product Maintenance, Long Term Support**
- **General Availability**
 - The General Availability release is the first release with a given major or minor version number, i.e. version 1.7.0 which replaces version 1.6.x.
 - Ongoing maintenance releases for major / minor versions are counted as 1.7.1, 1.7.2, 1.7.3 etc.. From version 1.7.0 onwards, and in contrast with practice up to and including version 1.6.x, maintenance releases will not contain improvements or new features but will be restricted to bug-fixes, ensuring compatibility of the release to its predecessor as closely as possible.
- **End of Maintenance Announcement**
 - SOS announces the date of the Last Public Maintenance Release approx. 6 months in advance.
- **Last Public Maintenance Release**
 - This date marks the end of Product Maintenance for a release. After this date bug-fixes will only be provided to customers who subscribe to Long Term Support.
- **End of Life**
 - Bug-fixes for a release will not be provided after this date.
 - End of Life may also be triggered when the operating system which the product is running on is no longer supported by the original manufacturer.
 - Customers with an ongoing support contract can benefit from 1st and 2nd level support (root cause analysis, configuration issues etc.). However, no 3rd level support (code modifications) will be provided.

Staying informed:

- We make formal announcements in our [Product News](#).
- We recommend that you subscribe to our Product News with [RSS Feeds](#) feed or follow us by [Twitter News](#).

Releases

For details see [Release Information](#).

Product Release History

The release history includes End of Maintenance Announcements and End of Life Announcements as follows:

Release		Product Life Cycle				Notes
		Product Maintenance Period		Long Term Support Period		
Major/Minor Release Number	Most Recent Maintenance Release	General Availability	Most Recent Release	Last Public Maintenance Release	End of Life	
1.12	1.12.9	Dec 2017	Apr 2019	Apr 2019	Dec 2021	Development frozen, bug-fixes are provided, ongoing Product Maintenance Long Term Support Release

1.11	1.11.7	Mar 2017	Mar 2018	Mar 2018	Mar 2018	End of Life, no bug-fixes are provided
1.10	1.10.11	Aug 2015	Dec 2018	Nov 2016, 1.10.6	Aug 2019	Development frozen, bug-fixes are provided, ongoing Product Maintenance Long Term Support Release
1.9	1.9.14	Apr 2015	Nov 2018	Apr 2016, 1.9.11	Apr 2019	End of Life, no bug-fixes are provided
1.8	1.8.5	Jan 2015	Jan 2016	Jan 2016	Jan 2016	End of Life, no bug-fixes are provided
1.7	1.7.6	Jun 2014	Jun 2015	Jun 2015	Jun 2015	End of Life, no bug-fixes are provided
1.6	1.6.4246	Jan 2014	Sep 2014	Sep 2014	May 2015	End of Life, no bug-fixes are provided
1.5	1.5.4014	Jul 2013	Jan 2014	Jan 2014	Jan 2015	End of Life, no bug-fixes are provided
1.3	1.3.3142	Sep 2011	May 2013	May 2013	Aug 2014	End of Life, no bug-fixes are provided

Platform Support History

For a detailed list of supported platforms see the FAQ: [Which platforms is JobScheduler available for and what platform support is provided?](#)

Current Platforms

The following table shows the last available releases for supported operating system versions. SOS provides releases for the following operating systems:

Platform			JOC Cockpit		JobScheduler Master		JobScheduler Agent		LTS	Note
Operating System	Distribution / Version	Architecture	Architecture	Last Public Maintenance Release Number	Architecture	Last Public Maintenance Release Number	Architecture	Last Public Maintenance Release Number	Last LTS Release Number	
Windows	Server 2008 R2, 2012 R8, 2016, Client 7, 8, 10	32 bit, 64 bit	32 bit, 64 bit	1.12.9, 1.11.7	32 bit, 64 bit	1.12.9, 1.11.7, 1.10.6, 1.9.11, 1.8.5, 1.7.6	32 bit, 64 bit	1.12.9, 1.11.7, 1.10.6, 1.9.11, 1.8.5, 1.7.6	1.12.9, 1.10.11, 1.9.14	Master Classi Agent to releas 1.10 JOC Cockp startin from releas 1.11
Linux	RHEL 6, 7 CentOS 6, 7	32 bit, 64 bit	32 bit, 64 bit	1.12.9, 1.11.7	32 bit, 64 bit	1.12.9, 1.11.7, 1.10.6, 1.9.11, 1.8.5, 1.7.6	32 bit, 64 bit	1.12.9, 1.11.7, 1.10.6, 1.9.11, 1.8.5, 1.7.6	1.12.9, 1.10.11, 1.9.14	Master Classi Agent to releas 1.10 JOC Cockp startin from releas 1.11
AIX	6, 7	PowerPC					64 bit	1.12.9, 1.11.7, 1.10.6	1.12.9, 1.10.11	Univer Agent startin from releas 1.10

HP-UX	11	PA-RISC, Itanium					64 bit	1.12.9, 1.11.7, 1.10.6	1.12.9, 1.10.11	Univer Agent starting from release 1.10
Mac OS X	10.9	64 bit					64 bit	1.12.9, 1.11.7, 1.10.6	1.12.9, 1.10.11	Univer Agent starting from release 1.10
Solaris	9, 10, 11	SPARC					64 bit	1.12.9, 1.11.7, 1.10.6	1.12.9, 1.10.11	Univer Agent starting from release 1.10
Solaris	9, 10, 11	x86-64					64 bit	1.12.9, 1.11.7, 1.10.6	1.12.9, 1.10.11	Univer Agent starting from release 1.10

Outdated Platforms

The following table shows the last available release for selected older operating system versions. SOS provides product releases for newer versions of the following operating systems:

Platform			JobScheduler Master & Agent		Notes
Operating System	Distribution / Version	Architecture	Architecture	Last Public Maintenance Release Number	
Windows	Server 2003 R2	32 bit, 64 bit	32 bit, 64 bit	1.7.6, 1.8.5, 1.9.11	Microsoft discontinued support for Windows 2003 on July 14th 2015
	XP (SP1)	32 bit	32 bit	1.3.11	
Linux	RHEL 5, CentOS 5	32 bit, 64 bit	32 bit, 64 bit	1.12.1	RedHat discontinued maintenance support for RHEL 5 on March 2017
AIX	5	PowerPC	32 bit	1.3.12.3192	
SunOS (Open Solaris)	9	x86	32 bit	1.3.12.2341	
Solaris	9	SPARC	32 bit	1.3.12.3281	Oracle stopped support for SPARC Solaris 8 in 2012 and for SPARC Solaris 9 in October 2014. We do not compile for SPARC Solaris versions (see this news article for more information).

Product Maintenance

Product Maintenance is a service for customers that provides bug-fixes starting from the General Availability date up to the Last Public Maintenance Release.

- Target Audience
 - SOS provides this service to customers with a support contract.
- Scope
 - Product Maintenance provides customers with releases after the General Availability date up to the end of the Maintenance Period.
 - Should a critical error be detected in a release during its Maintenance Period then SOS would fix that bug in a way that does not require complete testing of the release. Testing could be reduced to the bug-fix, instead of a full test of the scheduling environment. In such cases SOS would apply the bug-fix to the latest minor version of that release, e.g. 1.7.3.
- Charging Model
 - Product Maintenance is covered by the [Standard Support](#), [24/7 Support](#) and [Long Term Support](#) options for customers of commercial licenses.

[... more information](#)

Long Term Support

Long Term Support is a support option to prolong the product maintenance of a release (one year after General Availability) up to three years starting from the last public maintenance release.

- Bug-fixes after the Last Public Maintenance Release up to the End of Life.
- SOS defines one release yearly for Long Term Support.

[... more information](#)